

Your guide to being a Swanstaff Ambassador



Our Standard

Whilst at work you have the opportunity to SHINE! You should show your ability to work autonomously and use your initiative. You should also make a conscious effort to be part of the team and integrate with other staff and engage fully with customers or service users where applicable.

By setting a good example, clients will recognise that Swanstaff provide quality candidates and in turn more hours will become available.

Our Core Values

Exceed Expectation

Always go the extra mile and be extraordinary.

'Wow' yourself and others.

Average is not acceptable.

Be the benchmark.

Create Opportunities

Allow people to create and share wealth.
Recognise and reward great achievements.

No 'mediocrity'

Treat all with respect

Treat others with the highest standard of professionalism.

Make people feel valued.

No judgements

Believe that nothing is impossible

There is always a solution to every challenge.

Don't take 'No' for an answer. Question it.

To give up is to fail.

Your Role

- To demonstrate the Swanstaff core values in your work
- To promote Swanstaff in a positive light to other staff within your workplace.
- To make referrals to your local branch of suitable candidates for (target 3 per month):
 - Nursing
 - Healthcare/Support Work
 - HGV/7.5t Drivers
 - Warehouse Staff

Your benefits

Cash bonus on successful referral (registered, cleared and worked 1st shift)

- £10 HCA/Support Worker/Warehouse Worker
- £20 7.5t Driver
- £50 HGV Class 1/Class 2 Driver
- £75 Nurse

Extra referral bonus after 100 hours worked

- £15 HCA/Support Worker/Warehouse Operative
- £30 7.5t Driver
- £100 HGV Class 1/Class 2 Driver
- £125 Nurse

Access to our employee perks scheme including:

- Free Mobile Phone Insurance
- Free Car breakdown cover
- Discounts on Dining out, holidays, days out and shopping
- Ambassadors promo pack: Ambassadors Pin Badge, Flyers and business cards to support your role, Free training guide for how to find referrals

Network events with other Ambassadors

Join Swanstaff employees at social and company events

Referral Process

- Call your branch with the name, contact number of your referral and what relevant experience they have for a role (we usually require 6 months experience in a similar role)
- The branch will contact the referral and this will be marked on our tracking system.
- Once the candidate is registered and cleared to work you will receive your initial bonus payment.
- Once the candidate has worked 100 hours you will receive the remainder of your bonus

Communication

- Your local branch is your first point of contact.
- If you have any complaints or queries regarding the ambassadors programme which the branch have not been able to deal with you can email marketing@swanstaff.co.uk
- You will be added to our Ambassadors email list and will receive communications from us.

The minimum ambassador term is 3 months, we review ambassador performance quarterly and will contact you to discuss renewal of your ambassador role at this time. Access to perks and split referral bonus scheme will cease if you are no longer an ambassador.

Together
Everyone
Achieves
More