

Investigative Interviewing

'Focus on Financial Crime'

Forensic interview skills training, addressing fraud, corruption and money laundering.

 Trainer - **Ian Ross** (MSc, ACFS, FCMI, PGCE)

 **Castille Learning**, Floriana, Malta

21 JAN
& 22 JAN

FRAUD

FULL COURSE: €445

**Early Bird Discount*

Book and pre-pay your seat 4 weeks in advance of course start date and you will benefit from a 20% early bird discount. This offer cannot be used in conjunction with any other discount.

COURSE DESCRIPTION

Investigative Interviewing is a core skill in any investigation context. The highest standards need to be upheld when conducting interviews of persons suspected of financial crime to any level, and /or professional misconduct. Equally, when interviewing witnesses and 'whistleblowers' to ensure objectivity and justice. Wrongful approaches to interviewing can and do cause serious implications!

Therefore this course is especially designed to overcome common hurdles in interviewing and engage precisely with the attitudes, bluff tactics, and personal nuances of 'financial criminals'

COURSE SCHEDULE

DAY 1

08.00 – 08.30: Welcome Coffee and Registration

08.30 - 09.15: What Investigative Interviewing it is and what it is not!

- **The 'PEACE Model.**

Planning and Preparation

- Engage and Explain
- Challenging without confrontation!
- Listening.... pacing and pausing
- The 'TOPS' technique

'Lies. Lies. Lies' – demo

- **Advanced skills demo**

- Dealing with rambling and evasiveness
- The 'reverse logic' demo
- 'Numbers people' and fraud
- Dealing with conversational bullies using skilled assertion

- **Case Study Briefing**

09.15 – 10.30: First interviews

10.30 – 10.45: Break

10.45 - 12.30: Interview practicals - continued

12.30 – 13.30: Lunch Break

13.30: - 15.30: Interview practicals - continued

15.30 – 15.45: Break

15.45 – 16.45: Interview practicals - continued

16.45 - 17.00: De-brief and plenary feedback session

DAY 2

08.00 – 08.30: Welcome Coffee and Registration

08.30 - 10.30: Phase 1 role play observed and assessed interviews. 45 minutes. Individual one-to-one feedback given. 15 minutes

10.30 – 10.45: Break

10.45 - 12.30: Phase 2 role play observed and assessed interviews. 1 hour, 10 minutes. Individual feedback given. 20 minutes

12.30 - 13.30: Lunch Break

13.30 - 15.30: Witness and whistleblower interviewing practice. Assessed interviews. 1 hour 30 minutes.

Individual feedback. 30 minutes.

15.30 - 15.45: Break

15.45 - 16.45: Interview evaluation skills based on the PEACE model. 45 minutes Reporting outcomes of complex interviews

16.45 - 17.00: Final Q&A plenary session.

BY THE END OF THE TRAINING MODULE THE ATENDEE WILL

- Efficiently appraise 'fraud' evidence and data, witness accounts and documentary evidence briskly but thoroughly to prepare for interviews.
- "Lies, Lies, Lies" - address sensible inclusion of 'body language'
- ... use Cognitive skills to address those with 'corporate amnesia' 'corporate vulnerability' 'diverting and blocking,' conversational bullies, 'coded responses' 'numbers people'...found among 'sophisticated' corruption criminals. No place for the word 'interrogation'
- Understand and use skilled assertion.

ABOUT THE TRAINER

Ian Ross is a former UK police officer, now a global compliance and risk specialist. As an Accredited investigative interviewing trainer with over 30 years applicable experience, Ian has delivered focused training in interviewing skills to banks, major insurers, regulators, multi-national corporate entities, national police forces and the military.

Projects include training regarding complex money laundering cases, and the first investigative interviewing training to police and dedicated government anti-corruption departments in the EU, Sri Lanka and in numerous African countries. Also supporting organisations in South America with interview training. Equally, Ian has also provided consolidated support and advisory training to in-house managers and investigators to support interviewing skills addressing misconduct

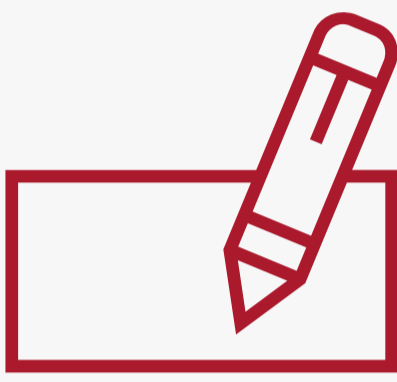
REGISTRATION & PAYMENT METHODS



For further information call on:
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To reserve a seat complete, scan and e-mail to: institute@castilleresources.com



Write a cheque payment to:
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Mr/Mrs/Ms _____
 Job Title _____
 Company _____
 Address _____
 Telephone _____
 Email _____

For more than 1 delegate kindly fill in a separate registration form.

FEES & DISCOUNTS



EUR 445 per delegate



20% EARLY BIRD
Not in conjunction with any other offer and when booked & pre-paid 4 weeks in advance

15%
when booking 5+ seats

10%
when booking 3+ seats



Students are eligible to a discounted price. Booking is subject to availability and on presentation of a valid student card.

TERMS & CONDITIONS

binding on receipt of the signed booking form, followed with an Invoice. Please note that payment must be received prior to start of the training session, otherwise settlement must be made within 30 days from the issue of the invoice.

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